



Frequently Asked Questions (FAQ) About the Safety Squads

Question: What does Safety Squads do?

Answer: Safety Squads provides services to seniors and disabled people that allow them to avoid risky chores around the home, thereby avoiding injuries.

Question: Can you give me some examples of what the technician will do?

Answer: Inspection of the home, routine services such as changing HVAC filters, batteries in smoke detectors, changing light bulbs in and around the home, checking fire extinguishers, lighting and identifying any hazards which may cause seniors to get hurt trying to do themselves. Of special focus: keeping seniors from using ladders while attempting to do these chores.

Question: I'm a widow, and I don't know anything about caring for my home, as my husband always handled this. How will Safety Squads help me?

Answer: We'll provide an inspection of the home and outline a number of services we will provide as part of our regular maintenance program. Our goal is to allow seniors to safely "stay at home" and "age in place".

Question: What qualifies your company to offer these services?

Answer: All Safety Squads service staff have taken the Senior Home Safety Specialist™ certification through "Age Safe America" and are trained to inspect and identify concerns that are typically hazardous to seniors to attempt to complete themselves. These are incorporated into a service schedule for routine quarterly visits. See www.agesafeamerica.com.



Question: Can you be more specific about what the technician will do when he's at my home?

Answer: Included, but not limited to, are these tasks: changing out HVAC filters, replacing high reach light bulbs, cleaning the dryer vent, checking fire extinguishers, making sure trip hazards are addressed, checking security lighting, etc. We have a list of about 50 routine tasks we'll address for you, some of which are "risky" for seniors to take on themselves.

Question: Who owns Safety Squads?

Answer: This is a privately owned company, belonging to Jeffrey Van Diepen and his son; Logan Van Diepen. Both live in the Reno, NV and manage the operations from their base located in Sparks, NV.



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Question: I'm always nervous about anyone being allowed inside my home. Who's coming?

Answer: Safety Squads is all about your safety! We only send background checked technician. We are a drug free work place. We only hire safe technicians. Our technicians will arrive at your home with a picture badge, identifying him or her as our employee. They will be clean cut, uniformed and be driving a company vehicle. They will speak fluent English, and will be legal USA residents.

Question: What about COVID19 concerns?

Answer: Safety Squads will follow the latest protocols published by the CDC to mitigate risks to clients. We will be especially mindful of clients that may have compromised immunity or have health issues. Again: our goal is to have clients "age in place, safely".

Question: I'm in good health. Why should I subscribe to Safety Squads program?

Answer: Statistics show that seniors are at higher risk of injury when they attempt to use ladders, power tools, and take on chores that might lead to falls and injury. www.CDC.gov/falls. At Safety Squads, our goal is to keep you safe and at home. We handle these services, plus additional safety services and recommendations. As we say in our logo: Age In Place. Safely.

Question: Where can I get more information on safely aging in place?

Answer: Please check out our website: www.safetysquads.com which will provide you with more links to AARP, CDC and Age Safe America.



Centers for Disease Control and Prevention

Information

34,000

Falls among adults 65 and older caused over 34,000 deaths in 2019, making it the leading cause of injury death for that group.

3 Million

In 2019, the emergency department recorded 3 million visits for older adult falls.

\$50 Billion

Older adult falls cost \$50 billion in medical costs annually, with 3/4 paid by Medicare and Medicaid.